

DATE: July 11th, 2022

TO: 911 Emergency Response Advisory Committee

FROM: Joanna Jenkins, Communications Supervisor, Washoe County 775/333-7019,
JAJenkins@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and new certification for three Washoe County Communications Supervisors, one FTO Coordinator, and Quality Assurance on-line software training and new certification for EFD-Q for one Communications Supervisor for a total not to exceed \$7,150.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q/EPD-Q/EFD-Q Quality Assurance on-line software re-certifications for two Washoe County Communications Supervisors and EMD-Q/EPD-Q Quality Assurance online software recertification for one Washoe County Supervisor for a total not to exceed \$700.00. Grand total for all certifications and recertifications mentioned above not to exceed \$7,850.00 for fiscal year 2022-2023.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and new certification for three Washoe County Communications Supervisors, one FTO Coordinator, and Quality Assurance on-line software training and new certification for EFD-Q for one Communications Supervisor for a total not to exceed \$7,150.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q/EPD-Q/EFD-Q Quality Assurance on-line software re-certifications for two Washoe County Communications Supervisors and EMD-Q/EPD-Q Quality Assurance online software recertification for one Washoe County Supervisor for a total not to exceed \$700.00. Grand total for all certifications and recertifications mentioned above not to exceed \$7,850.00 for fiscal year 2022-2023.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff’s Office Communications.

PREVIOUS ACTION BACKGROUND

In the E911 Emergency Response Advisory board meeting July 18, 2019, the Board approved funding to reimburse the County for same/like classes. Additionally, at the May E-911 meeting granted the City of Reno reimbursement for EFD training.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars, and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD Q on-line training and certification or recertification not to exceed \$7,850.00 total for Washoe County Communications PSAP.

POSSIBLE MOTION

Move to approve the recommendation to fund associated costs with training EMD/EFD/EPD and Quality Assurance classes not to exceed \$7,850.00.

JULY 21, 2022

REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP:

A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching (IAED) EMD-Q/EPD-Q/EFD-Q call taking on-line software training and certification and recertification for Quality Assurance for Washoe County Communications PSAP staff members. Total cost not to exceed through fiscal year 2022-2023.

Summary of Cost request:

New staff Q certifications = \$7,150.00

5 EFD-Q (\$550/each = \$2,750)

4 EMD-Q (\$550/each = \$2,200)

4 EPD-Q (\$550/each = \$2,200)

Existing Q recertifications

2 EFD-Q/EMD-Q/EPD-Q (\$240/each = \$480)

1 EMD-Q/EPD-Q (\$192.80)

= \$672.80

Estimated Total: = \$7,822.80

about:blank

Transaction Id: 358994

Date of purchase: 7/6/2022 4:13 PM

Payment Method: Purchase Order

Payor Name: Joanna A Jenkins

Total Sale: USD \$7,150.00

Student Name:

Jaleh G. Polak
Jennifer Delano
Joanna A. Jenkins
Karinah Prevost
Rachael N. Shadle

Company: Washoe County Sheriff's Office Communication

Payee Company: Priority Dispatch Corp.

Items Purchased

EFD-Q PS10 Remote (ID :242079) Date: Monday, August 22, 2022 12:00:00 PM - Thursday, August 25, 2022 4:00:00 PM Venue: Remote Classroom 05 No Of Attendees: 3	USD \$1,650.00
EMD-Q PS 10 Remote (ID :242067) Date: Monday, August 1, 2022 12:00:00 PM - Thursday, August 4, 2022 4:00:00 PM Venue: Remote Classroom 05 No Of Attendees: 3	USD \$1,650.00
EFD-Q PS10 Remote (ID :242050) Date: Monday, July 11, 2022 7:00:00 AM - Thursday, July 14, 2022 11:00:00 AM Venue: Remote Classroom 05 No Of Attendees: 1	USD \$550.00
EPD-Q PS 10 REMOTE (ID :242076) Date: Monday, August 15, 2022 12:00:00 PM - Thursday, August 18, 2022 4:00:00 PM Venue: Remote Classroom 05 No Of Attendees: 4	USD \$2,200.00
EFD-Q PS10 Remote (ID :242070) Date: Monday, August 8, 2022 7:00:00 AM - Thursday, August 11, 2022 11:00:00 AM Venue: Remote Classroom 05 No Of Attendees: 1	USD \$550.00
EMD-Q PS 10 Remote (ID :242081) Date: Monday, August 29, 2022 12:00:00 PM - Thursday, September 1, 2022 4:00:00 PM Venue: Remote Classroom 05 No Of Attendees: 1	USD \$550.00
Total:	USD \$7,150.00

Order Summary

[Continue Shopping](#)

Added 7/11/2022 5:06 PM [Remove](#)

Recertification Fee : Heather Alyssa Meredith
EFD 7.0 Certification, EFD-Q PS 10 Certification, EMD 13.0 Certification, EMD-Q PS 10 Certification, EPD v6.0 Certification, EPD-Q PS 10 Certification **USD \$240.00**

Added 7/11/2022 5:06 PM [Remove](#)

Recertification Fee : Jennifer L. Foltz
EFD 7.0 Certification, EFD-Q PS 10 Certification, EMD 13.0 Certification, EMD-Q PS 10 Certification, EPD v6.0 Certification, EPD-Q PS 10 Certification **USD \$240.00**

Added 7/11/2022 5:08 PM [Remove](#)

Recertification Fee : Karineh Prevost
EMD 13.0 Certification, EMD-Q PS 10 Certification, EPD v6.0 Certification, EPD-Q PS 10 Certification **USD \$192.80**

Select a payment method

- Credit Card
- Purchase Order
- Voucher

[Apply Promo Code](#)

Subtotal **USD \$672.80**
Total **USD \$672.80**